

APPENDIX C: SURVEY QUESTIONS

Basic Questions

Variable	Question	Type	Desc/Options
name	Name	String	Used for verification only
institute	Institution	String	Used for verification only
email	Please enter your Email address	String	Conversations held in confidentiality.
consent	Consent message (see consent form)	Boolean	Yes/No, Exits if no.
reply	Can the author contact you?	Boolean	Yes/No
vrg	VRG representative?	Boolean	Yes/No (Switch for alternate survey.)
vrg_meets	How often do you attend VRG meetings?	Likert	Never... Always
ip_activity	How much ipVideo activity is there?	Likert	1... 5 or more
data_exp	How much experience in data network services?	Likert	None ...Expert
video_exp	How much experience in ipVideo services?	Likert	None ...Expert
status	Please select your classification	Selection	Faculty or Administrative employee?

System Inventory

Variable	Question	Type	Desc/Options
gatekeep	Do you have a Gatekeeper?	Boolean	Yes/No
mcu	Do you have a Multipoint Control Unit (MCU)?	Boolean	Yes/No
desk_qos	Are you provisioning QOS to the desktop?	Boolean	Yes/No
certified	Have your video endpoints been certified?	Likert	No hardware... Fully certified
mc_servers	How many multicast servers	Likert	1-5 or more
vc_stations	How many videoconferencing stations	Likert	1-5 or more
vc_alt	Do you have alternate videoconferencing access?	Boolean	Yes/No
vod_svrs	How many video on demand servers	Likert	1-5 or more
itv_room	Do you have an ITV room?	Likert	None... Extensive Support
itv_works	Is the ITV system operational?	Likert	Not functional... multi-transport functional
itv_used	How often is the ITV room used?	Likert	No activity... Frequent activity
itv_local	How many remote ITV locations?	Likert	1-5 or more
itv_remote	How many remote ITV locations?	Likert	1-5 or more
inet_bw	How much bandwidth allocated for the Internet traffic?	Number	Measured in Megabits
wan_bw	How much bandwidth allocated for NJEDge.net traffic?	Number	Measured in Megabits
vid_bw	How much bandwidth is being allocated to ipVideo?	Number	Measured in Megabits
codecs	Which encoding formats can you transmit?	Selection	H.323, MPEG-1, MPEG-2, WSM, QT, RM, other

Management Activities

Variable	Question	Type	Desc/Options
drg_meet	Do you know the DRG? How often do you meet?	Likert	Never... Frequently
etf_meet	Do you know the EATF? How often do you meet?	Likert	Never... Frequently
dla_meet	Do you know the DLAAB? How often do you meet?	Likert	Never... Frequently
joint_meet	Do all reps meet together? How often?	Likert	Never... Frequently
comm_act	Is there committee participation?	Likert	No activity... Frequent activity
supp_top	How much support from superiors?	Likert	None... Full Support
inst_plan	Do you have an institutional ipVideo strategic plan	Likert	No Plan... Completely implemented
budget	Has an appropriate budget been allocated?	Likert	No budget... Fully budgeted
pers_train	How much training have you been provided?	Likert	None... Extensive training
fac_train	How much training is provided to faculty?	Likert	None... Extensive training
adq_supp	Do you feel there is adequate support staff?	Likert	No support... Extensive support
prod_supp	Do you provide production support or services?	Likert	None... Extensive Support
m_issues	Please explain other management activity.	Comment	Free-form entry (256 characters)

Institutional Activities

Variable	Question	Type	Desc/Options
div_active	How much activity per division?	Likert	Administrative only... Academic only
vod_pgm	Do you currently offer Video on Demand content?	Likert	None... Extensive Support
vc_pgm	Do you currently provide formal Videoconferencing?	Likert	None... Extensive Support
wc_pgm	Do you currently webcast content to the Internet?	Likert	None... Extensive Support
ctm_pgm	Do you currently offer CTM sessions?	Likert	No activity... Frequent activity
partnered	Have you partnered with another institution?	Likert	No activity... Frequent activity
interactive	Degree of interactivity in presentations?	Likert	No activity... Frequent activity
cms_pgm	Do you provide video streaming through CMS?	Likert	No activity... Frequent activity
desk_vid	Do you run interactive video on the desktop? (Tegrity)	Likert	No activity... Frequent activity
catalog	Cataloging of digital video resources	Likert	None... Extensively Cataloged
loc_depts	Which departments utilized your services?	Selection	List of typical departments, plus comment
a_issues	Please explain other ipVideo applications.	Comment	Free-form entry (256 characters)